



23 December 2024

Slim Turnpuu
Health and Welfare Information
Pärnu mnt 132
Systems Centre
Tallinn 11317
Estonia

Re: Integration of webMethods and StreamSets businesses into IBM and associated operational changes

Dear Customer or Partner:

Previously, you were contacted by Software AG (“SAG”) regarding IBM’s acquisition of their webMethods (including EntireX and ApplinX) and StreamSets platforms. As part of, and to facilitate, this transaction, SAG contract(s) for the webMethods offerings and services were assigned or, in some cases, partially assigned and transferred, to an integration company as set forth in the communication from SAG (Super iPaaS, “Integration Company”). StreamSets Inc. contracts remained with StreamSets Inc.

While the Integration Company and StreamSets Inc. became indirect wholly-owned subsidiaries of IBM upon the close of this transaction in your jurisdiction, IBM has continued working towards its goal of fully integrating the webMethods and StreamSets platforms and their associated businesses into our company and will soon reach an important milestone in this process.

On 1 January 2025, Integration Company and StreamSets Inc. business operations will be transferred to IBM and, going forward, the Integration Company and StreamSets Inc. will conduct business as IBM Corporation and its affiliates (collectively, “IBM”). On or around this date, the rights and obligations arising under your active Integration Company and/or StreamSets Inc. order forms, SOWs, or other transaction documents (your “contract(s)”) for the webMethods and/or StreamSets offerings and services, including their associated back-office activities, will be assigned and/or transferred in their entirety to the IBM affiliate as further set out in the Appendix to this letter.

As Integration Company and StreamSets Inc. business processes and systems are replaced by IBM business processes and systems, there will be changes to operational activities associated with these contract(s), such as billing and payments. To help prepare webMethods and StreamSets customers for this transition, we have created a “Doing Business with IBM” guide which can be accessed at <https://ibm.biz/wMandSX>. Please review the details provided in this document and kindly share with the appropriate individual(s) in your company.

Thank you for your support as we work to complete the integration of Integration Company and StreamSets Inc. business operations into IBM as seamlessly as possible, with minimal disruption to customers. We look forward to enhancing our relationship with you by investing in and growing the webMethods and StreamSets platforms. If you have any questions regarding this transition, please reach out to your IBM sales contact.

Regards,

A handwritten signature in blue ink, appearing to read 'Jane Phillips', is positioned above the typed name.

Jane Phillips
Vice President, webMethods and StreamSets Integration Executive
IBM Software

APPENDIX

On or around 1 January 2025, the rights and obligations arising under your active order forms, SOWs, or other transaction documents (your “contract(s)”) with the Integration Company and/or StreamSets Inc. (including any amendments) are assigned and/or transferred to the IBM affiliate listed in the table below corresponding to the country in which your company is located. Column A relates to distributed software (“DSW”) and Software as a Service (“SaaS”) agreements and Column B relates to Professional Services agreements and statements of work (“SOW”). The table also provides the address for any legal notices to the assigned IBM affiliate.

Contract Type	Distributed software (“DSW”) and Software as a Service (“SaaS”) agreements (Column A)	Professional services agreements and statements of work (“SOW”) (Column B)
Country	IBM Affiliate and Address for Legal Notice	IBM Affiliate and Address for Legal Notice
Croatia	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Hrvatska d.o.o. Josipa Marohnića 1 10000 Zagreb Republic of Croatia
Czech Republic (Czechia)	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Česká republika, spol. s r. o. V Parku 2294/4 148 00 Praha 4 Chodov Czech Republic
Denmark	IBM Danmark ApS Sundkrogsgade 11 2100 København Ø Danmark	IBM Danmark ApS Sundkrogsgade 11 2100 København Ø Danmark
Egypt	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM World Trade Corporation, Egypt Branch Smart Village, Building B144K M28. Cairo Alex. Desert Road, P.O. Box 166 EL Haram – 12577, Giza Egypt
Estonia	Oy IBM Finland Ab Toinen linja 7 00530 Helsinki PO Box 265 00101 Helsinki Finland	IBM Eesti Osaühing Toompuiestee 33a 10149 Tallinn Estonia
Finland	Oy IBM Finland Ab Toinen linja 7 00530 Helsinki PO Box 265 00101 Helsinki Finland	Oy IBM Finland Ab Toinen linja 7 00530 Helsinki PO Box 265 00101 Helsinki Finland

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Country	IBM Affiliate and Address for Legal Notice	IBM Affiliate and Address for Legal Notice
Gibraltar	IBM United Kingdom Limited Building C IBM Hursley Office Hursley Park Road Winchester Hampshire SO21 2JN United Kingdom	IBM United Kingdom Limited Building C IBM Hursley Office Hursley Park Road Winchester Hampshire SO21 2JN United Kingdom
Hungary	IBM Ireland Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Hungary LLC Szigony utca 26-32. H-1083 Budapest Pf. 73. H-1507 Budapest Hungary
Iceland	IBM Danmark ApS Sundkrogsgade 11 2100 København Ø Danmark	IBM Danmark ApS Sundkrogsgade 11 2100 København Ø Danmark
Ireland	IBM Ireland Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Ireland Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland
Israel	IBM Israel Ltd 94 shlomo shmeltzer 49527 Petach-Tikva Israel	IBM Israel Ltd 94 shlomo shmeltzer 49527 Petach-Tikva Israel
Italy	IBM Italia S.p.A. Circonvallazione Idroscalo 20054 Segrate MI Italy	IBM Italia S.p.A. Circonvallazione Idroscalo 20054 Segrate MI Italy
Kuwait	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Middle East FZ-LLC Dubai Internet City IBM Building, 3rd Level PO Box 27242 Dubai, U.A.E.
Liechtenstein	IBM Schweiz AG Vulkanstrasse 106 Postfach, 8010 Zürich Switzerland	IBM Schweiz AG Vulkanstrasse 106 Postfach, 8010 Zürich Switzerland
Luxembourg	IBM Luxembourg S.à r.l. Building Moiré 6 Boulevard des Lumières, L-4369 Belvaux Luxembourg	IBM Luxembourg S.à r.l. Building Moiré 6 Boulevard des Lumières, L-4369 Belvaux Luxembourg

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Mauritius	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	International Business Machines (Mauritius) Limited Unit 2 EF, 2nd Standard Chartered Tower (ex Raffles Tower), Cybercity Ebene, Mauritius
Netherlands	IBM Nederland B.V. Johan Huizingalaan 765 1066 VH Amsterdam Postbus 9999 1006 CE Amsterdam Netherlands	IBM Nederland B.V. Johan Huizingalaan 765 1066 VH Amsterdam Postbus 9999 1006 CE Amsterdam Netherlands
Norway	International Business Machines AS Sundtkvartalet, Lakkegata 53 0187 Oslo Norway Postboks 9267 Grønland 0134 Oslo Norway	International Business Machines AS Sundtkvartalet, Lakkegata 53 0187 Oslo Norway Postboks 9267 Grønland 0134 Oslo Norway
Poland	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Polska Sp. z o.o. ul. Krakowiaków 32 02-255 Warszawa Poland
Portugal	Companhia IBM Portuguesa, S.A. Edifício Oriente Rua do Mar da China - Lote 1.07.2.3 Parque das Nações 1900-138 Lisboa Portugal	Companhia IBM Portuguesa, S.A. Edifício Oriente Rua do Mar da China - Lote 1.07.2.3 Parque das Nações 1900-138 Lisboa Portugal
Romania	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Romania SRL Șos. Orhideelor 15D Building A - The Bridge, 5th floor 060071, Sector 6, București România
Saudi Arabia	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Middle East FZ-L.L.C, Saudi Arabia Branch Kingdom Tower P.O. Box: 50705 King Fahad Road Riyadh 11533 Kingdom Of Saudi Arabia

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Slovenia	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Slovenija, d.o.o. Ameriska ulica 8 1000 Ljubljana Slovenia
Spain	International Business Machines, S.A. Edificio Think Plaza Plaza Pablo Ruiz Picasso, 11 plantas 4ª y 5ª 28020, Madrid Spain	IBM Global Services España SA Edificio Think Plaza Plaza Pablo Ruiz Picasso, 11 plantas 4ª y 5ª 28020, Madrid Spain
Sweden	IBM Svenska AB 164 92 Stockholm Sweden	IBM Svenska AB 164 92 Stockholm Sweden
Turkey	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Türk Limited Sirketi Levent, Büyükdere Cd. Yapi Kredi Plaza B Blok 34330 Beşiktaş/İstanbul Türkiye
United Arab Emirates	IBM Ireland Product Distribution Limited Building 2, IBM Technology Campus Damastown Industrial Park Mulhuddart, Dublin 15 Ireland	IBM Middle East FZ-LLC Dubai Internet City IBM Building, 3rd Level PO Box 27242 Dubai, U.A.E.
United Kingdom	IBM United Kingdom Limited Building C IBM Hursley Office Hursley Park Road Winchester Hampshire SO21 2JN United Kingdom	IBM United Kingdom Limited Building C IBM Hursley Office Hursley Park Road Winchester Hampshire SO21 2JN United Kingdom